

IMPORTANT ADDITIONAL INFORMATION

In most cases, you probably pay at the time of your visit. However, **AFTER IMPLEMENTATION OF THE WAIVED CHARGES BENEFIT**, you shouldn't have to pay anything at the time of service. If your provider wants payment up front, you will be reimbursed quickly for your out-of-pocket expenses.

IF YOU NEED TO FILE YOUR OWN MEDICAL CLAIMS, MEDICAL CLAIM FORMS can be downloaded from the TRICARE web site (www.tricare.osd.mil) or be sent by mail by calling TRICARE toll free at 1-877-DOD-CARE (1-877-363-2273).

TRICARE reimburses you directly for most **OUT-OF-POCKET EXPENSES**, including deductibles, cost shares, and copays (**NOTE:** Point of Service charges and cost shares for the Persons with Disabilities Program are not included in the Waived Charges Benefit).

A MEDICAL EMERGENCY is the sudden and unexpected onset of a medical condition, or the acute worsening of a chronic condition that is threatening to life, limb, or sight, that requires treatment to relieve suffering from painful symptoms.

ENROLLMENT IS NOT REQUIRED for the interim Waived Charges Benefit. When the TRICARE Prime Remote for Family Members (TPRFM) Program becomes available, enrollment will be optional. After TPRFM is implemented, and if you choose not to enroll, the Waived Charges Benefit will no longer apply and you will be responsible for any applicable cost shares, copayments, and deductibles.

IMPORTANT NUMBERS

WAIVED CHARGES

1-877-DOD-CARE (1-877-363-2273)

PHARMACY

1-877-DOD-MEDS (1-877-363-6337)

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making your life *easier*

1-877-DOD-CARE
(1-877-363-2273)

www.tricare.osd.mil

UNIFORMED SERVICES

Waived Charges Benefit

**New For
Remote Tour Assignments**



Are you an Active Duty Family Member?
Is your sponsor on a remote assignment?
Are you living with your sponsor?

**If you answered yes to all of these questions,
then the Waived Charges Benefit is for you!**



WAIVED CHARGES WORKING FOR YOU

Waived Charges is a new benefit especially created for families on remote location assignments, designed to cut or waive healthcare costs, copays, and whatever up front costs you've been paying. This benefit applies only to TRICARE-covered services.

This is an interim (temporary) benefit with payments beginning on August 1, 2001 and ends when the TRICARE Prime Remote for Family Members (TPRFM) Program is fully implemented. Take advantage of this benefit and:

- Realize major savings because your cost shares, copays, and deductibles will be waived (see "Important Additional Information")
- Be reimbursed retroactively for deductibles, cost shares, and copayments you have paid since October 30, 2000
- Choose (or keep) a provider who is familiar with your medical history and needs
- Enjoy timely access to quality medical care



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WHO QUALIFIES?

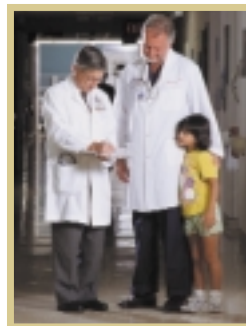
Only the immediate family of Active Duty Service Members, National Guard and Reserve family members of eligible sponsors, and Uniformed Services family members, (including NOAA and USPHS) **may** qualify for this benefit. To qualify, family members must:

- Reside with their Active Duty Service sponsor who is on a remote assignment within the United States
- Live more than 50 miles or about an hour's drive from a military treatment facility

If you are not sure whether you or your sponsor are eligible, call **1-877-363-2273**.

HOW DO I USE WAIVED CHARGES?

- Go to any civilian medical provider who has been authorized by TRICARE (for more information, call **1-877-363-2273**)
- Pay nothing at the time of the visit if your medical provider is a participating provider
- Submit the bill to TRICARE if your medical provider is not a participating provider
- TRICARE reimburses you directly for deductibles, cost shares, and copays
- For additional information on how to use the program, please read "Important Additional Information"



Saving you *time* and *money*



Questions? Call now!
1-877-363-2273

WHAT DO I DO IN AN EMERGENCY?

In an emergency situation, go to the nearest military or civilian emergency room. TRICARE Waived Charges will process the claim as usual.

HOW DO I SIGN UP?

Enrollment is not required during the interim period. Visit the TRICARE Prime Remote web site (www.tricare.osd.mil/remote) or call your TRICARE region's toll-free phone number listed on the back of this brochure.

SETTING HIGH STANDARDS

- Keeping your healthcare closer to home and making it more accessible
- Reimbursing you for emergency care at the nearest medical facility
- Keeping your family's healthcare costs down
- Improving your quality of life
- Giving you peace of mind